



## Maintenance Services Customer Satisfaction Survey

We value your input on our maintenance services. Please let us know how we did.

1. Was the maintenance work completed to your satisfaction?

Yes     No     Partially

2. Was the service performed in a timely manner?

Yes     No     Delayed (please explain below)

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3. Was the response time to your request satisfactory?

Yes     No     Not applicable

4. Was the job site cleaned and restored after service?

Yes     No     Needs improvement

5. How would you rate the professionalism and courtesy of the maintenance staff?

Excellent     Good     Fair     Poor

6. Do you have any concerns or suggestions regarding this service?

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